



August 10th, 2020

RiverPointe Post-Acute communication update related to Covid-19.

We are deeply committed to the health and safety of our residents and staff members. On Sunday August 9th the test results of one of our staff members came back as positive for Covid-19. This is our first confirmed case. In accordance with our state approved mitigation plan we have taken all appropriate measures to protect our people. We are currently testing all staff members and residents and will share results of this testing as it is made available.

Below are several of the infection control measures we have implemented to prevent the spread of infections:

- Staff members are screened daily upon entry per guidelines from the Centers for Medicare and Medicaid Services (CMS). The screening includes a questionnaire and a temperature check taken before direct resident contact.
- Staff hand hygiene compliance is monitored daily.
- Staff use personal protective equipment (PPE) such as N95 masks, surgical masks, gloves, and gowns as prescribed by local, state, and federal guidelines.
- Staff have been trained on the most current information and guidance from CMS, Centers for Disease Control (CDC), and the California Department of Public Health (CDPH).
- Facility access has been limited to one entry point.
- Infection prevention signage is posted throughout the facility.
- Based on direct guidance from CMS, visitors are not currently permitted except for end-of-life, compassionate care situations or medically necessary.
- Essential personnel are screened prior to entry requiring completion of a questionnaire and a temperature check. Those exhibiting a temperature and/or respiratory symptoms will be denied entry.
- Residents are monitored daily for fever and respiratory symptoms.

It is our policy to notify residents and resident representatives by 5:00 pm the next calendar day after the occurrence of a single confirmed infection of COVID-19, or three or more residents or staff with new-onset of respiratory symptoms that occur within 72 hours. If you are not listed as a resident representative on the medical record and would like to be, please contact our social services team.

Thank you for your support and understanding during these challenging times.

Sincerely,

Steve Baddley, NHA

Mark Ocampo, DON